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LETTER OF AGREEMENT No. 8

Recognizing the Association's legal obligation to represent all employees of the combined Southwest Airlines – Airtran Mechanic and Related Class and Craft, this letter will further serve to confirm that, upon a single carrier determination by the National Mediation Board, the Southwest Airlines Mechanic's Agreement shall be modified to include the Technical Support Mechanic (TSM) classification.

The work of a Technical Support Mechanic shall primarily, but not exclusively, consist of the following as directed by Departmental Leadership: the expert and specialized troubleshooting/diagnosis of aircraft discrepancies, assisting other Mechanics, Lead Mechanics, and Maintenance Controllers with specialized repairs or problem repairs, writing technical repair plans as necessary, entering data in the Computerized data Collection system (CDCS), researching technical data in the computerized manuals or any other manufacturer's data sources, interfacing with customer support personnel from vendors and manufacturers, and the preparation of reports pertaining to technical support activities. In addition, the work of a Technical Support Mechanic shall consist of all work of Mechanics. Should the Company change a manual which amends the job duties of a Technical Support Mechanic, and such amendment provides for job duties not typically performed by such positions in the industry, the change in duties must be first agreed by the union. The Field Tech Supervisor, through coordination with the Maintenance shift Supervisor, shall determine the priority of the work to be or that is being performed by Technical Support Mechanic.

If at the time of a single carrier determination, the wage rates of TSM's have not already been raised to 6% above the thereafter base rate for Southwest Mechanics, the TSM wage will be raised to this level at that time. In all other respects, TSM's will be subject to all the terms and conditions set forth in the Southwest Airlines Mechanic and Related Agreement.

AGREED TO:

Jim Sokol
Vice President Maintenance Operations
Southwest Airlines Co.

Louis Key
National Director
Aircraft Mechanics Fraternal Ass'n